



Hello, Faculty!

Happy New Year!

Sorry to intrude on your well-deserved break, but there seemed to be no ideal time to send a FA up-date in the rush of finals and flurry of emails that accompany the semester's end. I bother you now because of some upcoming dates of note.

➤ **A reminder that enrollment in the multifactor authentication system must be completed by Wednesday, January 6.**

Below are excerpts from a previous SIU email announcement/reminder. Additionally, the FA has been in contact with IT for assurance about privacy. Here are some excerpts from the response I received from IT. I found it reassuring. Anecdotally, my SIU email was hacked just before I deployed Duo!

Excerpts from IT:

"What MFA does is protect our systems and more importantly the credentials of our faculty, staff, and students. So, even if one of these groups fall prey to a phishing campaign the bad guy can't act because they don't have the second-factor, i.e. the cell phone of the employee.

The product that we're using is called Duo. Duo is the industry standard for MFA. There are essentially four ways to enable MFA. One is installing the Duo mobile application on a cell phone. This is by far the safest and easiest to use. If a faculty does not want to use the mobile app, they may set up their MFA to receive a code via a text message. That's fine too. A third option, although we don't recommend it and it will likely be phased out over time, is to receive a phone call. When answered the faculty simply acknowledges by pressing a button. All of these methods can, and likely are, done with a cell phone. The fourth method is to use a token. The token receives a code when logging into systems. The code is entered from the token into the application to acknowledge the person is who they say they are.

As far as privacy, Duo does not harvest contacts, photos, text messages, and emails on one's cell phone. Duo cannot see your data like your contacts, it cannot read your text messages, it cannot access your photos (but it can use your camera to scan a QR code if you explicitly allow that permission), it cannot access your files, it cannot erase your device, it cannot see information about other applications on your device. Duo Mobile cannot track your location. In general, the only personal data that Duo Mobile knows about are the service accounts that you explicitly add to Duo Mobile. For more information, see https://help.duo.com/s/article/4683?language=en_US which is straight from Duo.

Duo is a security company so security is its business. Having privacy issues is not something that they can afford because it would invalidate their product. Duo has been around for years and used by both public and private entities. We, IT, believe that it's the right tool to protect our systems at SIUC."

NOTE: It is my understanding that Units will be responsible for the purchase of tokens.

Excerpts from earlier SIU announcement/reminder:

"OIT has encouraged staff to enroll throughout the fall semester, but enrollment will be required as of January 6, 2021. On that date, SIU sign in will require your username and password, as well as a second form of verification that confirms that you "own" the account. MFA serves this purpose. To incorporate MFA at sign in, you may simply accept a push notification on your smart phone or mobile device. This is the preferred and simplest method of utilizing MFA. People with older phones, or those who do not want to install the DUO app on their smartphones can have a security code sent to the phones via text and then enter that code with their credentials when they sign in. For those who do not want to use their mobile phones, a "token" can be obtained for a modest charge

from SalukiTech. This token generates a unique code to be entered with account credentials. (Contact SalukiTech for more information on obtaining tokens at (618) 453-5155 or salukitech@siu.edu.)

It is important that you enroll in multi-factor authentication (MFA) now to avoid interruption to email and network access, tech tools, and services such as the network, email, SalukiNet, common printers and peripherals, and more. [Here are instructions to enroll now](#). A short [video on MFA enrollment](#) is also available. If you put this off and forget to opt in, you will not be able to access SIU systems on/after January 6, or until you enroll.

Another change coming in spring of 2021 is the required use of a supported and trusted email client. These include: SalukiNet, Apple mail, mobile Outlook app, Outlook 2016 and greater, and office.siu.edu. If you are using one of these email clients, great. If you are not using one of these tools, you should begin transitioning now. This move increases security and will prepare you for new Microsoft requirements that mandate the use of secure and trusted email systems.”

- **As I announced earlier, the deadline for completing the additional federally mandated harassment training is now February 28, 2021.**

Here is a link to training: https://admin.fifoundry.net/southern-illinois-university/sign_in#/

Additionally, we all should have received personal links in an earlier email.

- **Bargaining for a new full contract will begin in January. In order to ascertain the bargaining unit’s major concerns, we are conducting a survey:** <https://www.surveymonkey.com/r/SIUFAF20>

You will receive a reminder about completing the survey. The deadline for completing is **February 12, 2021**. The link is also posted on the FA web site (<https://siucfa.org/>).

There seemed to be no good time to conduct the survey with back-to-back holidays and breaks, but be assured, the bargaining team will share results with you, and we will have several meetings before it becomes impossible to raise new issues. Frankly, I think we all know what the “big ticket” items are!

- A fully executed copy of the current **Collective Bargaining Agreement** (7-1-20 to 12-31-20) can be found on the FA web site: <https://siucfa.org/>

As reorganization continues, with the creation of new colleges and schools and their attendant mergers, familiarity with Article 5 (“Operating Papers”) is crucial. As many of us expected, a variety of complications have arisen concerning lack of operating papers, creation of operating papers, the order in which schools and colleges are being formed, and more. In some cases, daily operations have been affected by confusion, even disputes, about voting rights. Thank you to those of you who reached out to us.

Unfortunately, for those schools and colleges created in 2019 and earlier in 2020, crucial deadlines have passed. As proposals and plans have evolved, some of the key elements like voting rights, which operating paper(s) is in effect, and criteria for selection of a director have been addressed; not so with the earlier ones. **If your unit is creating an operating paper, please read Article 5, and contact us if you need help.** Pay careful attention to both the list of contents and to the timeline and dispute resolution sections.

- **There will be a DRC Meeting on Wednesday, February 3 at 7:00 PM (Zoom invitation forthcoming).**

Best wishes for 2021!

In solidarity,



Anne Fletcher, President SIU Faculty Association